



OFFICE OF EMERGENCY MANAGEMENT

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September 21, 2020

One Week Remains to Apply for Federal Assistance

MIDLAND, Mich. — Time is running short. Michigan residents and businesses recovering from uninsured losses and damage caused by the May 16-22 flooding have just one week left to register for disaster assistance with FEMA and apply for a U.S. Small Business Administration (SBA) low-interest disaster loan.

Register with FEMA before **11:59 p.m. ET Sept. 30, 2020**, to be considered for assistance.

All Documentation Drop-off Centers have closed permanently. Registration and disaster information is still available by calling the FEMA helpline, going online or using the FEMA mobile app, as follows:

- Call **800-621-3362** (TTY: 800-462-7585). The toll-free numbers operate from 7 a.m. to 11 p.m. ET seven days a week until further notice. Multilingual operators are available.
- Go online at [DisasterAssistance.gov](https://www.disasterassistance.gov).
- Download the [FEMA App](#).

Keep in touch with FEMA to track your claim or to notify the agency of changes to your mailing or email addresses or phone numbers, and to report insurance settlements or additional damage you may have discovered. Please file an appeal as you move through the process and identify more potential costs and recovery needs.

FEMA staff may contact you for various reasons, including to discuss your case or request additional information. It's important to answer those phone calls to make sure your application process continues. If you are in any doubt when receiving a call from someone stating they work for FEMA, do not give out any information, but call 800-621-3362 (TTY: 800-462-7585) between 7 a.m. and 11 p.m. ET to verify the call is legitimate.

The SBA helps businesses, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.

To apply for a low-interest loan, complete an online application at disasterloan.sba.gov/ela/ before the Sept. 30 deadline. To reach an SBA Customer Service Representative directly call **800-659-2955**. Email questions to FOCE-Help@sba.gov. For more information, visit sba.gov/.

Midland County has Disaster Recovery Case Managers to help walk residents through the recovery process. Please call 989-374-8000 for flood recovery assistance.

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